

Adobe® Acrobat® 6.0 Family

Frequently Asked Questions

If I have Adobe® Reader® software, why do I need one of the Acrobat® 6.0 software products?

Adobe Reader is a free, downloadable software application available on adobe.com. With more than half-a-billion copies distributed worldwide, Adobe Reader is the de facto standard for viewing and printing Adobe Portable Document Format (PDF) files. In order to create Adobe PDF files for reliable document sharing, streamlined electronic document review, Adobe PDF form creation, and more, you must purchase one of the products from the Adobe Acrobat family.

Which Acrobat 6.0 product is right for me?

The new Acrobat 6.0 family—Acrobat 6.0 Professional, Acrobat 6.0 Standard and Acrobat Elements—offers different levels of functionality to address specific customer needs. The most comprehensive product, Acrobat 6.0 Professional, helps business, creative and engineering professionals who work with complex, graphically rich layouts to improve the process of document exchange, review and archive. Acrobat 6.0 Standard enables workgroups to simplify document reviews using intuitive tools and a new, task-based interface. Acrobat Elements is a volume-license-only product that allows enterprises to place inexpensive Adobe PDF creation capability on every desktop, enabling reliable document distribution.

The following chart summarizes the difference between products. For additional information on Acrobat products, visit: <http://www.adobe.com/products/acrobat>.

	Adobe Reader 6.0	Adobe Acrobat Elements †	Adobe Acrobat 6.0 Standard	Adobe Acrobat 6.0 Professional
Ability to view and print Adobe PDF files	✓	✓	✓	✓
One-button Adobe PDF file creation from Microsoft® Office applications		✓	✓	✓
One-button Adobe PDF file creation from Internet Explorer* and Outlook			✓	✓
128-bit encryption and password protection for document security			✓	✓
Review-management and commenting tools			✓	✓
Ability to combine multiple document types from various applications into one Adobe PDF file			✓	✓
One-button Adobe PDF file creation from AutoCAD®, Microsoft® Visio® and Microsoft Project for Windows				✓
Enhanced tools for printing, viewing and navigating large-format documents				✓
Built-in validation and preflighting tools				✓
Ability to check for and output PDF/X-compliant files				✓
Ability to preview and print color separations				✓
Support for document layers in technical drawings				✓
Electronic forms creation				✓
Accessibility optimization and accessible forms authoring				✓

* Windows version only.

† Available via licensing only in minimum order quantities of 1,000 seats.



I own an earlier version of Acrobat software. Why should I upgrade to one of the products in the Acrobat 6.0 family?

Special upgrade pricing is available to owners of Acrobat 4.x and Acrobat 5.x who wish to upgrade to one of the Acrobat 6.0 products. The Acrobat 6.0 product family represents an expansion of and significant upgrade to Acrobat 5.0. In addition to simplification of the user interface and enhanced speed and performance, the products in the Acrobat 6.0 family offer more functionality than ever before, including:

- More one-button Adobe PDF creation options
- The ability to merge documents from various applications into one, compact Adobe PDF file using a single dialog box (windows)
- Enhanced support for viewing and printing of large-format documents
- The ability to manage document reviews and track feedback electronically
- Built-in preflighting and validation tools
- Color separation previewing and printing
- PDF/X-compliant output and file checking
- Enhanced accessibility checking
- And more

To learn more about the features and benefits of each Acrobat 6.0 product, visit: <http://www.adobe.com/products/acrobat>.

I recently purchased Acrobat 5.0. Can I exchange it for one of the Acrobat 6.0 products?

Customers who have Acrobat 5.0 product and would like to upgrade to Acrobat 6.0 Standard or Acrobat 6.0 Professional have a variety of options. For customers in North America, please see <http://www.adobe.com/support/main.html> or call North America Acrobat Customer Service at 1-800-272-3623. For customers out-side of North America, please see <http://www.adobe.com/support/intlsupport.html>.

What benefits and features does Acrobat 6.0 Professional offer for creative professionals?

Designers, print production artists and printers will all benefit from the new features in Acrobat 6.0 Professional that extend value across the creative workflow—from Adobe PDF creation to document review, pre-press and printing. Enhanced review and markup, as well as the new review tracker feature, allows creative professionals to streamline and manage document review cycles. Users can create reliable print output with new validation and preflighting tools, including the ability to check for and output PDF/X compliant files. In addition, the ability to preview and print color separations and transparency flattening provides a powerful way to see how a document will look when printed. With a host of advanced Adobe PDF creation and print features, forms tools and security options, Acrobat 6.0 Professional is the most robust Acrobat product to date.

For more information on how Acrobat 6.0 Professional simplifies creative professional workflows and to see how other creative professionals are using Acrobat products, visit: <http://www.adobe.com/products/acrobat/creativepro.html>.

What benefits and features does Acrobat 6.0 Professional offer for engineering professionals?

For engineering professionals, Acrobat 6.0 Professional offers one-button Adobe PDF creation from specialized applications such as Autodesk AutoCAD, Microsoft Visio, and Microsoft Project. Files authored in AutoCAD and Visio retain their layers during Adobe PDF conversion, and support for large-page formats offers easy file conversion from any CAD application. Acrobat 6.0 Professional provides enhanced commenting tools designed specifically for engineering professionals and intuitive methods for initiating, participating in and tracking Adobe PDF document reviews.

For more information on how Acrobat 6.0 Professional simplifies engineering professional workflows and to see how other engineering customers are using Acrobat products, visit: <http://www.adobe.com/products/acrobat/engineering.html>.

Mac OS X provides PDF creation capabilities. If I'm running Mac OS X, do I still need Acrobat 6.0 software?

Adobe recognizes there are many different ways to create PDF files, and customers should create a PDF document in the manner that best fits their particular needs and workflow. The Mac OS offers the ability to quickly create a PDF document through the print dialog box. However, if customers are interested in creating Adobe PDF documents for professional or pre-press workflows, Adobe recommends Acrobat 6.0 Professional for the greatest control over how the file is created. Acrobat 6.0 Professional also contains powerful features that go well beyond Adobe PDF creation. For example, valuable preflighting and advanced print features ensure reliable print output. In addition, Acrobat 6.0 Professional is required for creating interactive forms, initiating automated document reviews, adding security to Adobe PDF documents, and much more.

Do Acrobat 6.0 Professional and Acrobat 6.0 Standard run natively in Mac OS X?

Yes, Acrobat 6.0 Professional and Acrobat 6.0 Standard run natively in Mac OS X. Acrobat Distiller is now also Mac OS X native.

What is the pricing and availability for products in the Acrobat 6.0 family?

Acrobat 6.0 Professional and Acrobat 6.0 Standard for Windows 98 Second Edition (Acrobat 6.0 Standard only), Windows NT® Workstation 4.0 (with service pack 6), Windows 2000 Professional (with service pack 2), Windows XP Home, Professional and Tablet PC Editions, and Mac OS X v.10.2.2, are expected to ship in English by the end of May 2003. Acrobat 6.0 Professional will be available for an estimated street price of US\$449. Registered users of Acrobat 4.0 and Acrobat 5.0 can upgrade to Acrobat 6.0 Professional for an estimated street price of US\$149. Acrobat 6.0 Standard will be available for an estimated street price of US\$299. Registered users of Acrobat 4.0 and Acrobat 5.0 can upgrade to Acrobat 6.0 Standard for an estimated street price of US\$99. The products also will be available through Adobe's licensing programs.

Acrobat Elements for Windows 98 Second Edition, Windows ME, Windows NT 4.0 (with service pack 6), Windows 2000 Professional, and Windows XP, is immediately available in English, French, German, and Japanese language versions. The product, available exclusively through Adobe's licensing programs, begins at US\$28 per seat for a 1,000 seat license.

Acrobat 6.0 Professional and Acrobat 6.0 Standard support Mac OS X v.10.2.2 or higher only. Why?

Many creative professionals are loyal to the Mac platform and are adopting Mac OS X. In an effort to support this commitment to the platform and provide the best experience and support for our customers, Acrobat 6.0 Professional and Acrobat 6.0 Standard will only support Mac OS X v.10.2.2 and higher.

What is PDF/X and how is it supported in the Acrobat 6.0 product line?

PDF/X, a subset of the PDF specification created by Adobe, eliminates many of the color, font and trapping variables that lead to printing problems. PDF/X is an ISO standard developed by the Committee for Graphic Arts Technologies Standards (CGATS). Acrobat 6.0 Professional supports PDF/X-1a and PDF/X-3 with built-in PDF/X compliance checking, reporting and output via its preflighting feature and PDF/X Distiller settings.

I am interested in Acrobat 6.0 products for my organization. Does Adobe offer volume licensing?

Yes. Whether you're a large corporation, small business, educational institution or government agency, you can increase your purchasing power when you order Adobe products in volume through the Adobe Open Options volume software licensing program. For more information on Adobe's licensing program, visit: <http://www.adobe.com/store/general/openoptions/main.jhtml>.

How do the Acrobat 6.0 product line and Adobe PDF support XML?

Through support for XML, Adobe Acrobat 6.0 makes it easy to capture and exchange form data with enterprise systems. With Acrobat forms, users can include business logic and routing based on user-defined XML in the form data, offering the ability to integrate their document workflows with their core business systems. Acrobat also supports eXtensible metadata platform (XMP) for embedding meaningful information to describe the content or characteristics of the file for advanced searching and integration with content management systems. Additionally, users can also create tagged Adobe PDF files that preserve document structure to enable both the easy re-use of content and the ability to make documents more accessible to users with disabilities.

Why did Adobe decide to re-name Acrobat Reader to Adobe Reader?

Adobe Reader has been re-named to reflect its role as the Adobe viewing platform for everything from traditional business documents and forms to Photoshop® Album slide shows, eCards, eBooks, and embedded multimedia.

Is Acrobat 6.0 software accessible to people with disabilities? Are Adobe PDF files created from Acrobat 6.0 accessible to people with disabilities?

Both Acrobat 6.0 Professional and Acrobat 6.0 Standard let users create and optimize tagged Adobe PDF files—documents that remain true to the original, but also retain crucial information about the underlying structure of the files such as chapters, sections and body text. As a result, Adobe PDF documents can be made accessible to people with disabilities, such as blindness or low vision, using standard Windows and Mac OS text synthesis capabilities, and screen reader software. Adobe PDF documents can even be made accessible on PDAs and data-enabled cell phones.

Acrobat 6.0 Professional helps creators of tagged Adobe PDF files improve quality and save time by significantly optimizing documents with improved tools for checking and touching-up document accessibility, creating and optimizing accessible Adobe PDF forms, and reviewing and modifying the reflow order of objects on a page.